



NATIONAL  
CHARTER SCHOOL  
RESOURCE CENTER

# Leading in the Unknown: Creating a Culture of Care

*Building a Life RAFT for Your Team*  
*Supplemental Workbook for Reflection During Webinar*

U.S. Department of Education  
September 23, 2020



The National Charter School Resource Center (NCSRC) provides technical assistance to federal grantees and resources supporting charter sector stakeholders working across the charter school life cycle. NCSRC is funded by the U.S. Department of Education and managed by Manhattan Strategy Group in partnership with WestEd.

*This handout was developed by Lisa Diaz and Lumen Impact Group in partnership with NCSRC.*

## Current State

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What percentage of your team, if surveyed right now, would indicate that they have a lower spirit/morale today than they did in January 2020? \_\_\_\_\_%

### Additional Notes:

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## Relationship

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What are two questions you can ask to build deeper personal relationships with members of your team?

1. \_\_\_\_\_
2. \_\_\_\_\_

### Additional Notes:

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## Acknowledgment/Appreciation

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Identify two team members you can acknowledge for something you have observed recently:

1. \_\_\_\_\_
2. \_\_\_\_\_

How will you acknowledge them?

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When will you give this acknowledgment?

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What kind of accountability or support do you need to ensure success?

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### **Additional Notes:**

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### **Flexibility**

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Identify a current role or procedure:

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How can you work around it to achieve the expectation?

1. 

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2. 

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## Additional Notes:

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## Transparency

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What could you do to create the greatest level of transparency even when there are many unknowns?

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## Additional Notes:

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## Leading a Culture of Care

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Where are you currently?

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Three personal actions you can take to help advance your team’s culture of care:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

What might get in the way of success?

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What kind of support/accountability do you need to help ensure success?

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**Additional Notes:**

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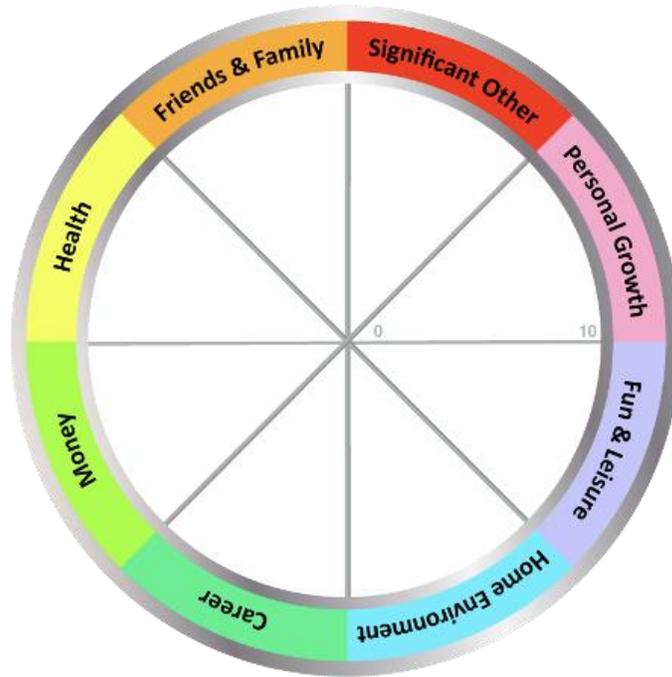
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# Self-Care

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What is the one category you would like to move closer to a 10?

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Write down the words and phrases that represent what you most care about in the category you selected.

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What actions can you identify to move closer to a 10?

1. 

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2. 

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What will it take for you to prioritize these actions?

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What might get in the way of success?

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What type of support/accountability do you need to be successful?

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**Additional Notes:**

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